

# Sophie Yufa

Mundelein, IL

[sophieyufa@gmail.com](mailto:sophieyufa@gmail.com)

8476684794

Passionate about learning and gaining experience in the work field. 3 years of restaurant experience, including catering/deliveries. Ready to make personal sacrifices for the satisfaction of customers/clients, as well as staying open-minded and positive at all times. Excited to learn and help others.

Authorized to work in the US for any employer

## Work Experience

---

### **Jimmy Johns Delivery Driver**

Jimmy John's Sandwiches - Lake Forest, IL

July 2018 to Present

Mainly a driver, but I work in-shop as well. I prepare food, clean up shop, take deliveries, answer phone calls, etc.

### **Warehouse Associate**

Chicago Medical Supply, LLC - Northbrook, IL

July 2016 to August 2018

- Picked/packaged items to fulfill orders
- Received shipments
- Replenished stock
- Approved orders

### **Team Member**

Roti Modern Mediterranean - Vernon Hills, IL

September 2016 to February 2018

- Prepared and served food
- Cleaned front/back of house
- Handled cash at register
- Provided exceptional customer service

I would've went on to become a shift leader, but I had to relocate to Milwaukee for college. Some references you can contact who work/worked for ROTI are Rahela Tap and Matthew Dair.

### **Sales Associate**

DSW Inc. - Vernon Hills, IL

December 2015 to August 2016

- Consistently interacted with "shoe lovers" on the floor as well as over the phone
- Efficiently cared to shoe lovers' needs; going out of the way to please them
- Encouraged shoe lovers to sign up to be DSW rewards members
- Communicated with management
- Occasionally lifted heavy weights
- Always standing or moving around

- Kept the store looking clean and organized
- Problem solved

I've received numerous compliments from our customers and even had one couple call corporate to praise the service I gave them one night. I was very honored by this! It goes to show how serious I take customer service and how much I care about helping others.

### **Part Time Associate**

Panera Bread - Libertyville, IL

February 2016 to July 2016

- Handled food/drinks
- Greeted/interacted with customers
- Washed dishes
- Cleaned
- Handled cash

### **Crew Member**

Zoup! Fresh Soup Company - Vernon Hills, IL

August 2015 to December 2015

- Interacted positively and directly with customers
- Effectively completed multiple tasks in a limited time frame/under pressure
- Worked multiple positions throughout the day
- Bonded with other team members quickly
- Occasionally lifted heavy weights
- Always standing or moving around

## Education

---

### **Bachelor's in Communication Design and Illustration**

Milwaukee Institute of Art & Design - Milwaukee, WI

August 2017 to Present

### **Diploma**

Vernon Hills High School - Vernon Hills, IL

August 2013 to January 2017

## Skills

---

Self-Motivated, Hard Working, Verbal Communication, Conflict Resolution, Positive Attitude, Fast Learner, Heavy Lifter, Reliable, Problem Solver, Friendly, Outgoing